



GREENGARD, INC.
Engineers • Surveyors • Planners

111 Barclay Boulevard, Suite 310, Lincolnshire, Illinois, 60069
847-634-3883 www.greengardinc.com 847-634-0687 Fax



Customer Satisfaction Survey

Name of Organization: _____

Contact Name: _____ Contact Phone: _____

Project Location: _____

Type of Organization

House Owner	<input type="checkbox"/>	Contractor	<input type="checkbox"/>	Architect	<input type="checkbox"/>	Developer	<input type="checkbox"/>
Law Firm	<input type="checkbox"/>	Builder	<input type="checkbox"/>	Village	<input type="checkbox"/>		
Other	_____		<input type="checkbox"/>				

Type of Service Greengard provided: (Check all that apply)

Land Planning	<input type="checkbox"/>	Surveying	<input type="checkbox"/>	Engineering	<input type="checkbox"/>	Construction	<input type="checkbox"/>
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Please give Greengard, Inc., the grade you feel the company earned:

	Excellent	Good	Satisfactory	Poor
How would you rate the quality of work you received on your project?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How satisfied were you with the length of time it took to complete your project?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How well did Greengard make you aware of your project's progress from inception to completion?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How satisfied were you with your overall communications with Greengard?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How would you rate Greengard's knowledge of the project and ability to answer your questions?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How appropriate are Greengard's costs compared to the services provided?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How well was the billing and invoicing handled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How would you rate your overall experience with Greengard, Inc.?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Would you use us again?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Maybe	
Would you recommend us to others?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Maybe	

Please provide any additional comments about your experiences with Greengard, Inc. which you would like us to consider. If there were any employees who performed extraordinarily, or dissatisfactory, please let us know.

Thank you for taking the time to complete this survey.
We would appreciate it if you could please fax your completed form to
847-634-0687